

Independent Study Title Development of Information System for Reservations and Reception of The Imperial Maeping Hotel

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ABSTRACT

This experimentation and education is aimed for the better development of communications technology for the Front Office Department and Reservations Department of The Imperial Mae Ping Hotel. The former DOS-based program and has now been developed to a web-based program that gives quick and accurate information, is more functional, easily accessible and offers more specific results.

In the development of this program for the Front Office Department and Reservations of The Imperial Mae Ping Hotel, ASP Connect Program has been used to write the program while SQL Server 2000 has been used for keeping the database. The working departments are divided into 6 sections namely Reservations, Front Office, House Keeping, Cashier, Operations and Management.

This program, after being put into use at The Front Office Department and the Reservations Department, it has been found out that now the our staff are able to get fast and accurate information faster than before. The complete information on the guest history is displayed all at once, saving the time for having to check information from many sources like before. This program has greatly increased the efficiency of our staff which in turn has reflected in the provision of the best of services to our guests. It has been clearly noted that the users of this Information System have found this program very easy to use, clearly understandable and are very satisfied with its results.