NOVEL DECISION SUPPORT SYSTEM FOR UNDERGROUND POWER NETWORK ASSET MANAGEMENT

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DOCTOR OF PHILOSOPHY IN KNOWLEDGE MANAGEMENT

THE GRADUATE SCHOOL CHIANG MAI UNIVERSITY AUGUST 2009

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**A THESIS SUBMITTED TO THE GRADUATE SCHOOL IN
PARTIAL FULFILLMENT OF THE REQUIREMENTS
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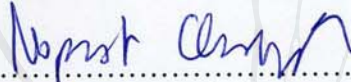DOCTOR OF PHILOSOPHY
IN KNOWLEDGE MANAGEMENT**

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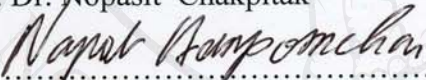CHIANG MAI UNIVERSITY
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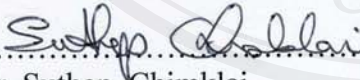
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THIS THESIS HAS BEEN APPROVED
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"Three Angles, Thanks for Devotions and Loves"

The research was motivated by year-long experiences of the author working in the distribution utility that there does not exist in the company the modeling framework to represent the human expert knowledge and in turn apply to assist their daily work. As well, the lack of a comprehensive decision support tool is another issue that makes the decision process more or less inefficiently and ineffectively. As the matter of fact, the knowledge for assessment and decision making tasks have already existed in the organization, but when the assessment and decision making tasks are to be performed, they always require the human experts. So it might be a good thing if there is an effective decision support tool available for assisting decision making.

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Asawin Rajakrom